

Cookie Booth Etiquette

We value our booth sale partners and are grateful for their support of Girl Scouts. They are granting us access to their valuable real estate and customers and it is of utmost importance to show them our appreciation and respect! Girl Scouts, their families and troops and their behavior can impact whether a partner allows ALL Girl Scouts to sell at their location.

Honest & Fair

- Tip jars and soliciting donations for funds for the troop are not permitted. Troops may offer customers the opportunity to donate cookies to GSNETX's Community Cookie, where packages of cookies are donated to military, first responders and essential personnel.
- Girl Scouts are not allowed to solicit money on behalf of another organization when identifying ourselves as Girl Scouts. i.e. advertising that a portion of the proceeds will be donated to another organization is not permitted. Troops can support another organization through take-action projects.

Friendly & Helpful

- Always be polite and friendly, following all instructions given by store management.
- Settle any disputes politely and calmly without involving store management whether with customers or other troops.

Considerate & Caring

- Arrive and leave on time and make sure to check in with store management upon arrival.
- Never block or impede a store's foot traffic with booth setup. Do not load/unload in fire lanes.
- Bring proper change and do not ask stores to make change for your booth.
- If the store permits girls to ask customers to purchase cookies when arriving or leaving, not both and always say "thank you" whether the customers buy or not.

Courageous & Strong

- Do not run, yell, talk loudly or use inappropriate language.
- Do not sell cookies from a car in place of a booth.

Responsible & Respectful

- Be sure to read and follow any store-specific instructions provided through eBudde to your TCM.
- Your Girl Scout troop number must be clearly displayed on a sign or on your table at all times during your booth sale. Uniforms with the troop number are not sufficient.
- If a store decides to cancel a booth sale, politely pack up and respect the change of plans.
- Stores may occasionally double book My Sales. You SU CPC can help determine who had the My Sale approved first in eBudde and therefore, who will be permitted to stay.

Use Resources Wisely

- What recycled materials can your Girl Scout use to level up her cookie selling setup.

Make the World a Better Place

- Do not use the store's trashcans. Break down the cookie cases and take them home to recycle. Girl Scouts leave a place cleaner than they found it!

Be a Sister to Every Girl Scout

- Girls should cheer on and support their fellow Girl Scouts, whether within their own troop or just meeting for the first time.