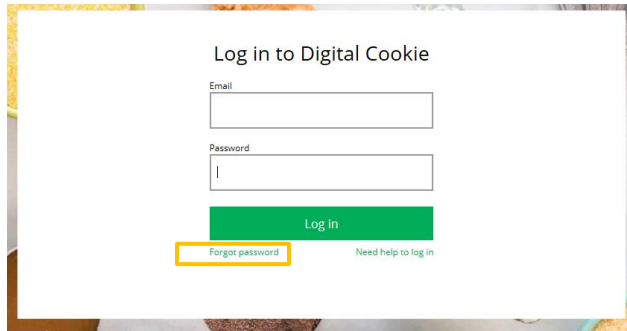


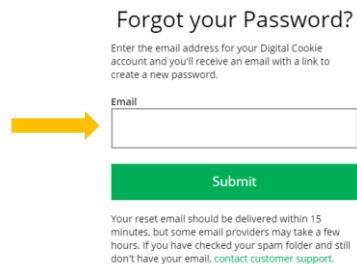
Digital Cookie®

Forgot Password/Reset Password

Step 1: Go to digitalcookie.girlscouts.org and click the “Forgot password” link.

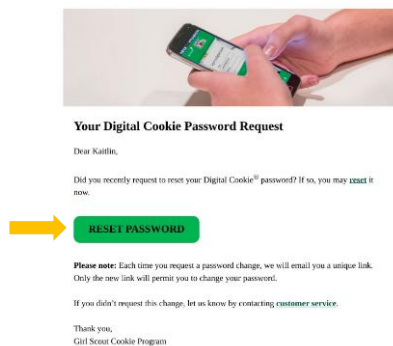


Step 2: Enter the email address associated with your Girl Scout’s Digital Cookie™ registration.



Step 3: You will be sent an email with the subject: “Your Digital Cookie password change” from “Girl Scout Cookies” (email@email.girlscouts.org) in about 15 minutes. Check your junk/spam/promotions if you don’t receive it and be sure to add email@email.girlscouts.org to your “safe sender” list. Click on the most recent email you received if you have requested multiples.

Open the email and click on the “Reset Password” link.



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Step 4: You will be taken to a page to reset your password.

Step 5: If you do not receive an email to reset your password in 15 minutes, return to the login page in step 1 again, click “forgot password” and this time select “Contact Customer Support” to be taken to a customer service form.

Step 6: Select “Password Reset” to be complete information so we can assist you.

Contact Us	Tutorials
<p>Account Management</p> <ul style="list-style-type: none"> Registration Locked account / Password reset Incorrect account information <p>Cookie Page Setup</p> <ul style="list-style-type: none"> Cookie page setup <p>My Cookie Customers</p> <ul style="list-style-type: none"> Customer list Marketing emails <p>My Cookie Orders</p> <ul style="list-style-type: none"> Order details Order issues Mobile app 	<p>FAQs</p> <ul style="list-style-type: none"> FAQs on all topics <p>Additional Topics</p> <ul style="list-style-type: none"> eBudda™ System errors Other questions or issues <p>How are we doing?</p> <p>Share ideas & feedback</p>
	<p>4 EASY STEPS to Get Started with Digital Cookie</p> <p>Digital Cookie Registration</p> <p>Parents: Digital Cookie 101</p> <p>The Digital Cookie App in Action</p> <p>Learn About Cookie Orders</p> <p>How to Use Your Troop Dashboard</p> <p>Tip sheets</p>

NEXT STEPS: [Site Registration](#)
[Site Setup](#)