

## SU Coach

**Summary:** The Service Unit Coach (aka “SU Coach”) is responsible for providing ongoing support and resources for local leaders, with a focus on first year Troop Leader onboarding. The nature of this position requires the individual to provide indirect service to girls.

**Term of appointment:** The New-Volunteer Mentor is appointed for a one year term that is renewable upon completion of evaluation processes. This position requires an average of 2 hours per week.

**Supervision:** The SU Coach reports to the Service Unit Manager and the Director of Volunteer Learning.

**Support:** The SU Coach receives support, guidance, and encouragement from the Volunteer and Organizational Learning department, fellow VOL Team volunteers, and their SU Team. She or he has access to relevant learning opportunities and materials that prepare for and support this role.

### Responsibilities:

- Stay up-to-date about who the new Troop Leaders in their area/region are, and provide a warm & friendly welcome to them - including invite these volunteers to connect to learning opportunities along the prescribed learning pathway in GSNETX.
- Be accessible to troop leaders in their area/s – especially first year Troop Leaders - to advise, support, encourage, and answer questions in-person and/or using online communication tools.
- Communicate with new volunteers so that they can express successes, challenges, ideas, and questions.
- Host or co-host at least one TR100: Girl Scouts to a T in the fall and in the spring. Be open to co-hosting across multiple service units. Share Short & Snappy handouts with the SU Leaders. Forward relevant GSNETX Learning Channel posts and events.
- Be guided in all actions by the Girl Scout Mission, Promise, and Law.
- Remain informed about and comply with the most current policies, procedures, and guidelines of GSNETX and Girl Scouts of the USA (GSUSA).

### Qualifications and core competencies:

- **Girl focus:** Empower leaders to support girls to lead activities, learn by doing, and cooperate with others on current issues that involve their interests and needs, while having fun.
- **Personal integrity:** Demonstrate dependability, honesty, and credibility.
- **Adaptability:** Adjust, modify own behavior, and remain flexible and tolerant in response to changing situations and environments.
- **Oral communication:** Express ideas and facts clearly and accurately.
- **Foster diversity:** Understand, respect, and embrace differences.
- **Computer skills:** Comfortable to e-mail, Internet, and of social media.
- **Additional requirements:**
  - Previous Girl Scout volunteer experience preferred
  - Must be a currently registered member of GSUSA
  - Complete required coursework as assigned and provided by GSNETX and GSUSA